

## **Adarsha Comprehensive College of Education and Research, Pune-4.**

### **Student's Satisfaction Survey and College Feedback Report**

#### **Academic Year 2019– 2020**

Before the 2019-2020 Academic year concluded, the COVID -19 Pandemic began. This forced the college to close down. Hence the Student's Satisfaction Survey and the College Feedback was conducted online using Google Forms.

The forms were converted from Word Documents into Google Forms with necessary modifications. The online Student's Satisfaction Survey consisted of 28 closed ended items and the Online College Feedback comprised of 6 open ended questions. The Pre-Service Teachers were requested to give their responses online. The forms were shared with them via the Students' WhatsApp Group on November 2, 2020 and responses were collected.

The respondents were the Pre-Service Teachers of Second Year B.Ed. (2019 - 2020) from various micro-teaching groups headed by different staff members. The report regarding the responses and feedback received from the Pre-Service Teachers is as follows:

- ❖ More than 75% of the respondents were 'satisfied' with the extent of syllabi covered during the academic year. Around 19% were 'totally satisfied' with the way the syllabi were completed. Majority of the respondents were 'satisfied' with the preparation done by the teachers for the classes and the ability of the teachers to communicate. Most of the respondents found the course BED 209 'Understanding of Self' very useful followed by course BED 208 Reading and Reflecting on Texts. Majority of them enjoyed the co-curricular activities.
- ❖ The respondents were approximately equally distributed between being 'totally satisfied' and 'satisfied' with the lesson demonstrations that were given by the teaching staff. Around 43% of the respondents were 'satisfied' with the use of ICT by the teaching staff members, rest were 'satisfied' and a small percentage were 'partially satisfied'.
- ❖ Regarding the overall experience with the internal assessment, a majority of 76% of the respondents were 'satisfied' and the rest were 'totally satisfied'. Similar responses were given regarding the guidance given by the staff members. 76% of the respondents were 'totally satisfied' with the follow-up conducted by the mentors (group in-charges) for various tasks. Half of the respondents were 'totally satisfied' with their strengths and

limitations being identified by the teaching staff members, while the other half were 'satisfied' with it.

- ❖ More than 60% of the respondents were 'totally satisfied' with the Support and assistance from the College Office Staff. Around 30% were 'satisfied' and small percentage were 'partially satisfied' with the support and assistance given.
- ❖ Majority of more than 60% were also 'satisfied' with the integration of theory and practical classes; and opportunities to participate in activities beyond the classroom like field visits. Similar responses were given to the collection of books and reading material available in the college library.
- ❖ Similarly, the respondents were satisfied with the programmes organized in the college and found them useful.
- ❖ The respondents were split between being totally satisfied and satisfied with the effectiveness of different lessons in developing their teaching skills. Majority were satisfied with the internship programme in understanding the professional requirements of a teacher.
- ❖ Majority of the respondents were totally satisfied with the behaviour and interaction with the Principal. Similarly, majority of approximately 57% the respondents were totally satisfied with the overall learning environment. The rest were satisfied with it.

Most of the pre-service teachers who were the respondents did not have any suggestions in the online college feedback form. However, a few suggestions were given, which are as follows:

- ❖ Start college picnic so student can enjoy with their favorites teacher's out door trip.
- ❖ Provide more computers facilities.
- ❖ Short term certificate courses for learning foreign languages can be inculcated in the period of 2 years.

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